

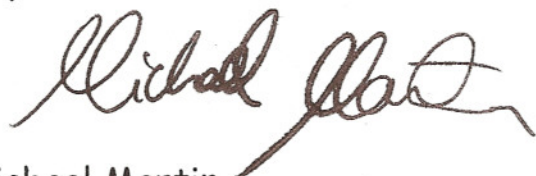
17 August 2005

To Whom it May Concern

Zlata Heller is a fully paid up Chartered Member of the Chartered Institute of Library and Information Professionals (CILIP). Chartership gained 1979. This professional, masters - level qualification is recognised around the world.

The achievement of Chartered Membership carries with it the right to the postnominal letters MCLIP, Chartered Member of the Chartered Institute of Library and Information Professionals.

The qualification demonstrates that the member has gained formal practice-based recognition of their professional knowledge, skills and understanding in addition to their previous academic qualifications. It also demonstrates a commitment to themselves, their employers and their clients to ensure that their skills and competencies are as up-to-date as possible.



Michael Martin

Adviser, Qualifications and Professional Development